

N-16014(18)/2/2024-IT-NMC (8263771)
Government of India
National Medical Commission
(IT Section)

Sector-8, Dwarka
New Delhi-110075

Dated the 2nd February, 2024

ADVISORY

Sub: - Installation of CCTV and connecting cameras feeds to NMC.

This Commission in receipt of issues/ queries raised by medical colleges and institutions in reference to the previous correspondences regarding CCTV installation & monitoring by NMC. In this direction, the following points may be noted for clarification and compliance:

- i. NMC will not store any camera feed, hence all the medical colleges must have NVR (Network Video Recorder) with a camera feed storage capacity of at least thirty (30) days.
- ii. All the medical colleges will share login credentials of such NVR on support.cctv@nmc.org.in. NMC must be given access to playback of any recording of last 30 days and downloading the same. Under no circumstances, such privilege given to the NMC would be withdrawn.
- iii. Based on the service availability, performance and reliability, colleges must have a dedicated MPLS/ILL connection of at least 100 MBPS speed.
- iv. All colleges can purchase, by following their own procurement rules, any make & model of camera in adherence to the directive of at least 2k cameras at all places except in lecture hall where 4K cameras need to be installed.
- v. Medical colleges need to configure all cameras with their own IP pool; NMC will not provide any IP pool henceforth.
- vi. Medical colleges can install any number of additional cameras in such a way that the objective of proper monitoring of the functioning of colleges can be achieved.
- vii. Colleges can purchase any make/model of router/switches depending on the suggestion of their internet service provider.
- viii. If colleges are having multiple NVR, then login credentials of all such NVR have to be shared with NMC.
- ix. NMC will not be responsible for maintenance related issues of CCTV, Router, Switches, or any other associated infrastructure.
- x. Medical colleges are advised that the nomenclature of camera should clearly indicate the location of cameras.

2. In case of any other technical queries apart from those addressed above, please reach out on the e-mail ID: support.cctv@nmc.org.in.

(Pankaj Agrawal)
Director