

DISTRICT CONSUMER DISPUTES REDRESSAL COMMISSION

KOLKATA-III(SOUTH)

CONSUMER COMPLAINT NO. DC/AB3/315/CC/3/2026

ARNAB CHAKRABORTY

.....Complainant(s)

Versus

DR. TRIDIB BANERJEE & 2 ORS

.....Opposite Party(s)

BEFORE:

HON'BLE MR. ANANDA KUMAR TIWARI , PRESIDENT

HON'BLE MRS. ASHOKA GUHA ROY BERA , MEMBER

FOR THE COMPLAINANT:

ARNAB CHAKRABORTY

FOR THE OPPOSITE PARTY:

NEMO

DATED: 15/01/2026

ORDER

Order No.02

Dated : 15/01/2026

Today is date fixed for Admission Hearing. Perused letter of authorization. Heard authorized agent of complainant.

It is stated that the complainant's 3 months' old infant son Nikhil chakraborty developed high fever on the night of 31st December 2023 and despite repeated telephonic consultation over nearly 18 hours without any physical examination, the OP No.1 discouraged the complainant from taking the child to the Hospital and subsequently when the child was rushed to hospital no emergency protocol was followed there. It is also stated that death certificate was issued by one of the Doctor in personal letterhead.

Going through the materials before us we are of the opinion that there are materials for admitting the complaint.

Fix 11/2/2026 for S.R., appearance and for filing written version. Complainant is directed to take step for serving notice upon the O.P.

.....J

ANANDA KUMAR TIWARI

PRESIDENT

.....
ASHOKA GUHA ROY BERA
MEMBER