Frequently Asked Questions (FAQ's)

1.	**Can I submit application myself?** Yes, you need to have internet access with reasonable speed along with online payment facility i.e., Internet Banking, Debit Card, Credit Card etc.
2.	**What is the procedure for applying?** After making sure about your eligibility for a post you want to apply for, go to PGI website, https://pgimer.edu.in/and visit "Information of candidate" section.
3.	**What do I do if I have submitted wrong details at the time of registration?** You will have to register again on the portal with either different valid e-mail Id or different Active Mobile No.
4.	*Are the details I filled in before submission of the Application Form saved?* After login in the Application Form, only that information will be saved which you will save by using "SAVE and NEXT" button. The information can be modified till the Application Form is submitted.
5.	**What happens if my computer switches off while I am filling my Application Form?** If you logout or your connection is interrupted at any stage after login, you have to login again and continue filling unsaved portion of your Application Form.
6.	**What do I do if I have submitted wrong details by mistake in the Application Form?** You can change the information which is filled after getting registered and before submission of Application Form. Therefore, you are advised to review and make sure correctness of the information filled in the Application Form before its submission. Once the Application is submitted, no information can be changed. You will have to register again with either different valid e-mail Id or different active mobile no. to fill the Application Form again.
7.	**Will be there be a correction window facility?** Correction Window available only for if there is any update in Candidate Photograph & Signature. Thus, candidates are advised to fill the application form carefully.

8.	**I want to apply for the exam, but I have some doubts about the Application Process. How can I contact you?** For an answer to your doubts, have a close look at all the FAQs given here and the procedure given in "How to Fill the Application Form" on the home page. And, if you have not already seen, please also look at the Detailed Advertisement. If you do not find an answer to your query/problem in these documents, you may contact us at the email address and contact no. given on Index Page of Application Form.
9.	**I have not received confirmation or Login credentials on my email id /SMS after completing Registration, what should I do?** In case you have not received any email/SMS, you should check your spam and junk folders. You can simply login with your login credentials on our recruitment portal and click on login. In case you face any issue, you may send Registration details like Application No., registered Email id, registered mobile no., name and DOB on **onlinepgiexam@gmail.com** from your registered email id or you can call our help line no. **022 - 61306260**.
10.	**I have not received confirmation on my email id /SMS after completing payment and payment has been deducted from my bank account, what should I do?** In case you do not received any email/SMS, or your status of respective post is not reflecting as payment success, please wait for some time, and if the problem persists, please complete payment again for the post. Also please send details of previous payment like registered ID proof No., registered Email id, registered mobile no., name and DOB, Transaction ID, Transaction Date, post name, Registration Id, and Application ID on **onlinepgiexam@gmail.com** from your registered email id or you can call our help line no. **022 - 61306260**.
11.	**I have made a mistake while registering, can this be rectified/modified?** Once you submit the Registration details, these details will not be modified. Therefore, please review all the details after filling and before submitting at the time of registration. If you made any mistake you have to register again with either different valid email id or different active mobile no.
12.	**In case the website is having functional issues because of which I am unable to complete my application, what should I do?** Please visit again after some time and complete your application. If problem persists, please write us an email on **onlinepgiexam@gmail.com** and you can call us our help line no. **022 - 61306260 (9:00AM to 6:00 PM)**
13.	**I have lost/forgot the registration id & password.** Use the "forgot password" functionality in login page.
14.	**I have applied twice; which Application Form will be accepted / considered?** The Application Form with latest Application No. will be accepted/considered.