इं-मेल/t-mad: (narth@ann, org in, epgenancher). ११ (वेट. 14, पेक्स-8, ब्रास्टा, फेस1-, नई दिल्ली77-

पॉप्टर 14, भेकर-8, डाका, फरा1-, नई दिल्ला77-Pocket- 14, Sector- 8,Dwarka, Phase - 1, New Delhi-77

### राष्ट्रीय आयुर्विज्ञान आयोग

# National Medical Commission Medical Assessment & Rating Board (MARB) UNDERGRADUATE SECTION

No. NMC/UGR/2020/000044/ 01609/

Date: 18-04.2022

WITHDRAWAL OF LETTER OF PERMISSION, CANCELLATION OF ADMISSIONS IN UNDERGRADUATE COURSES 250 MBBS, POST GRADUATE (BROAD AND SUPER SPECIALTY COURSES ADMISSIONS FOR THE ACADEMIC YEAR 2021-22

#### RECOMENDING TO NATIONAL MEDICAL COMMISSION FOR CANCELLATION OF RECOGNITION TO THE COLLEGE WITH EFFECT FROM 18-04-2022

To,

The Dean/Principal,
Geetanjali Medical College & Hospital,
Geetanjali Medicity,
N.H.-8 By Pass, Near Eklingpura Chouraha,
Udaipur-313001, Rajasthan.
Email: contactus@geetanjalimedicity.com
Tel 0294-25000006.

Dear Sir / Madam,

Sub: Geetanjali Medical College & Hospital, Udaipur, Rajasthan under Geetanjali University, Udaipur - a Sworn Affidavit was submitted showing infrastructure and faculty along with clinical material for the undergraduate 250 MBBS students and Post Graduate students - misleading and found false - during Surprise Assessment dated 24th February, 2022 - Major deficiencies —Show cause Notice -Explanation Dt 05-04-2022- not convincing and rejected- cancelled the admissions -withdrawn the Letter of permissions for undergraduate MBBS- Post Graduate Broad as well as Super specialty courses for the Academic Year 2021-22 -recommending to National Medical Commission for cancellation of recognition - u/s 26 and 38 of NMC act, 2019 -regarding.

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Geetanjali Medical College & Hospital, Udaipur, Rajasthan under Geetanjali University, Udaipur was granted Letter of Permission to start MBBS course in the year 2008. Thereafter, the college was granted permission to increase of seats from 150 to 250 with letter of permission on 29-03-2019. The college was granted permission for 250 seats in 3rd batch MBBS (2nd renewal) for admitting undergraduate and Post Graduate students(broad and super specialities) in the current Academic Year 2021-22, on the basis of a Sworn Affidavit submitted on 01-06-2021. The college has declared adequate infrastructure, faculty and clinical material, to provide training of the 250 undergraduate MBBS students and Post Graduate students including super specialists, which is proved to be wrong.

The Medical Assessment & Rating Board of National Medical Commission has received several complaints on fake faculty and inadequate patients and many of them are normal healthy individuals are shown as patients, to provide hands on training. To verify the complaints a surprise assessment was conducted on 24th February 2022 u/s 26 and 28 of the NMC Act, 2019, and found the following major deficiencies, contrary to the information provided in the Sworn Affidavit Dt 01-06-2021..

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फेक्ट/Fax: 0091-11-25367024

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### राष्ट्रीय आयुर्विज्ञान आयोग

## National Medical Commission Medical Assessment & Rating Board (MARB) UNDERGRADUATE SECTION

The college has submitted the Explanation to the SHOWCAUSE NOTICE on 05-04-2022, mentioned that the assessors have applied the New MSR 2020, as the college was permitted seats on Old MSR. The MARB of NMC clarifies that we follow old MSR only for the under graduate courses and also we take consideration of the letter Dt 25-02-2022. The Principal himself mentioned that seven assessors have all required information till 3.00 AM, means they have done thorough inspection and also asked the principal to submit in writing appear that the assessment was done in fair manner. However, the report submitted on random surprise assessment conducted on 24-02-2022 on physical verification of the minimum standard requirements should be looked for under graduate, post graduate broad as well as super specialty courses approved for this college, as they were not mentioned in the report. The number of faculty required is not 171 as mentioned but he Principal, not 177 as mentioned by the assessors but much more than both of them mentioned. Each Super Specialty course need minimum of 3 faculty (Professor-1, Associate Professor-1 and Asst Prof-1 and Senior resident-1)

1. Deficiency of Teaching Faculty (Professors, Associate Professors & Assistant Professors) in Geetanjali Medical College, Udaipur – Rajasthan as per Below:-

The college had a deficiency of faculty by 38% (<u>List of the departments with 50% or >50% deficiency</u>: Physiology (50%), Pharmacology (57%), Pathology (58%), Forensic Medicine (50%), Community Medicine (60%), General Medicine (50%), Orthopaedics (60%) and Emergency Medicine (100%).

List of the departments with <50% deficiency: Anatomy (33%), Biochemistry (43%), Microbiology (14%), Paediatrics (45%), Dermatology (33%), Psychiatry (33%), General Surgery (33%), Oto-Rhino-Laryngology (40%), Ophthalmology (20%), Obstetrics & Gynaecology (8%) and Anaesthesiology (8%).

<u>List of the departments with no deficiency:</u> Respiratory Medicine (0%) and Radio – Diagnosis (0%). Over all deficiency of Professors, Associate & Assistant Professors is (38%) because as per NMC Norm total requirement of Professors, Associate & Assistant Professors is 177 (for 250 UG & 124 PG Intake) but only 110 available during the assessment.

#### Note:-

- A. While the head counting was being conducted, simultaneously one team of inspectors was inspecting various clinical departments in the OPD. During the inspection, random conversation between the various residents, nurses and even some of the faculty were held to find out the names of faculty in respective departments. There were discrepancies in the number and names of various faculty in different departments suggested by colleagues compared to the list of names of faculty provided by the institution for the head count.
- B. The 'leave letters' provided by the faculty were endorsed by the principal/authorized signatory. However these signatures did not have dates, raising suspicions that they were not received on the date as indicated by the applicant.
- C. Those faculty members are not present during the verification or subsequently during the course of assessment were not considered

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### राष्ट्रीय आयुर्विज्ञान आयोग

# National Medical Commission Medical Assessment & Rating Board (MARB) UNDERGRADUATE SECTION

The assessors have mentioned that there is a discrepecy between the number of faculty members claimed to be employed / working with signature on the day of assessment and the number of faculty conveyed to the inspectors by various working staff of different departments. These discrepancies were noted in the department of Orthopedics, General Surgery, Respiratory Medicine, Dermatology, Obstetrics and Gynaecology, Paeditricas and Psychiatry.

The college is permitted to have under graduate, post graduate broad as well as super specialty courses approved for this college, as they were not mentioned in the report. The number of faculty required is not 171 as mentioned but he Principal, not 177 as mentioned by the assessors but much more than both of them mentioned. Each Super Specialty course need minimum of 3 faculty (Professor-1, Associate Professor-1 and Asst Prof-1 and Senior resident-1)

The Pre-clinical, para-clinical faculty requirement as per old MSR for UG and PG are 97 and available are 58 with net deficiency of 40%. In clinical Braod specialties the faculty requirement as per old MSR for UG and PG are 125 and available are 87 with net deficiency of 30.4%%.

Also the college is approved the super specialty courses for this college. The number of faculty required fore ach Super Specialty course, needs minimum of 3 faculty (Professor-1, Associate Professor-1 and Asst Prof-1 and Senior resident-1)

The legible leaves like maternity and Covid treatment, university examiner / invigilator or any court summons are considered without any contention.

Though we don't comment on Covid ward duty of 3 faculty and Covid positive and on leave for another 3 faculty, is not convincing that there are only 4 patients are shown in IP of entire hospital.

The explanations of availability of faculty and the assessors' objection to their signature after 11.00AM is convincing and is not acceptable. We don't take any declaration of absentees into consideration.

3. Authorization for Handling Bio-Medical Waste certificate was found to be expired on 31st Jan 2019

Biomedical waste management and outsourcing agency certification expired on 31st January 2019.

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#### राष्ट्रीय आयुर्विज्ञान आयोग

## National Medical Commission Medical Assessment & Rating Board (MARB) UNDERGRADUATE SECTION

The explanation on recent certificate issued on Dt 29-03-2022 and validity till 31-03-2023 is accepted and lack of such biomedical waste management at the time of assessment on 24-02-2022(between 31-01-2019 and 29-03-2022) is a major deficiency, needs action.

#### Clinical workload not as per NMC requirements

4. The verification team found 424 indoor patients between 2.30 and 4 PM against 1220 beds in the HIMS of the hospital suggesting only 35% bed occupancy

The Hospital has claimed that their hospital is declared as Covid Hospital even during assessment as per the District Collector Order Dt 20-11-2020

4. a) Number of patients in the ward are less than HMIS(computer data) It is definitely objectionable to claim on non existant patients on HMIS system alone as they are not found on the beds. The assessors have made rounds in the wards, in morning as well as the in the evening and found only 424 patients in the beds. When the patients are not found in the ward during assessor's rounds are not considered.

The explanations of availability of patients in the wards have gone for food, investigations, physiotherapy, surgeires, dental check ups, PAC, under discharge process, daycare procedures, ICU, Private rooms during the assessors' rounds is convincing and is not acceptable.

The assessors didn't write on the patients admitted are not having Id proof, as the management is trying to mention some organisation like Hindustan Zinc Ltd, CGHS, Chiranjeevi Yojana or Rajasthan Government Health Scheme etc., it is only to create some authenticity of entering above organisation name doesn't appeal those patients were there on the beds. IT IS TO MENTION THAT THE ADMISSIONS DONE ON THE DAY OF ASSESSMENT, WILL NOT BE TAKEN AS GENUINE AND THE EXPLANATION IS NOT ACCEPTED.

5. Combined surgical procedures (major+minor) were only 31 on the day of inspection considered inadequate by the assessors. As they have 250 Undergraduate, PG Broad and Super specialty courses. The number of major and minor surgeries is much less (<50%) than the daily operative load for the PG intake in surgical specialties.

Explanation of 31 operations at 1.10PM, can't make them 61 operations and 103 minor operations by evening. The assessors have specifically made enquiries about the surgeries performed on the day of assessment. They have verified the OT lists, OT registers including Nurse incharge of OT and anaesthetist registers. They could confirm only 31

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#### राष्ट्रीय आयुर्विज्ञान आयोग

# National Medical Commission Medical Assessment & Rating Board (MARB) UNDERGRADUATE SECTION

operations, with name of the operations and procedures done and the anaesthesia administered. The total surgical units available are about 33-35 including superspecialties. Hence doing 31 operations are much less for UG and PG training. It is false to mention as 61 operations by evening. Even if we take the number is 61 also is much less for 34-35 surgical units.

6. In pathology laboratory, Histopathology (4) and cytopathology procedures (17) done were inadequate, also reflects the number of operations performed are much less as the Pathology specimens confirm that the surgical load is grossly inadequate and also for the number of patients shown in out-patient as well as Inpatients.

In the explanation; the list of patients and pathology specimens mentioned doesn't match with the operations performed, as per the assessors note.

7. The HIMS record of new OPD registrations at 1 PM was 1899 and the OPD number by 11 am verified by assessors was 427, suggesting that over 1400 patients were 'registered' after the inspection started.

Other explanations like the patients were registered everyone hour is nothing but a fiction and can't be acceptable by any standards. At 11.00 AM when the assessors visited OP, the number of out patients registered were 427 on physical verification of the patients. After the surprise assessment was started the HMIS registration was jumped to 1899, by 1.00PM it was reported 2863 and at 2.00PM it was 3008, by HMIS.

The contention of HMIS(computerised registration of out patients, inpatients and reports generated without any patients are not considered. Physical presence of out patients, inpatients (admitted with symptoms and signs, investigations and receiving treatment) and operated patients in the wards, with some diagnostic reports are taken as genuine and is our bonafide teaching clinical material.

11. Cross Verification of faculty by telephone (Minimum 1-2 from each faculty): From the list of doctors, as per hospital records who are working full time at the Geetanjali Medical College and Hospital (Time 9:00 am to 4:00 pm), random phone calls were done by the assessors to 10 faculty doctors of different departments (e.g. Medicine, Paediatric, General Surgery, Respiratory Medicine, Dermatology, Orthopaedics, Ophthalmology, ENT, Obst. & Gynae) for appointment of fictitious patients. All of these 10 doctors informed to get the patients in different hospitals other than Geetanjali medical college hospital during the routine working hours of Geetanjali Medical College Hospital, the Video record of telephone call made is also available in the videography link.

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### राष्ट्रीय आयुर्विज्ञान आयोग

#### **National Medical Commission** Medical Assessment & Rating Board (MARB) **UNDERGRADUATE SECTION**

Explanation id not convincing, as the faculty appear as practitioners or may be part time faculty.

The teaching faculty and residents, technical staff deficiency in the college are significant and not as per the NMC guidelines. There is a gross deficiency of hospital services and lack of patients, out patients, in-patients, operation, deliveries and in emergency services to train the students. The MARB of National Medical Commission has taken a serious note of the above mentioned deficiencies. On surprise assessment, as per the section 26(1)(a)(b)(c) and 28 of the NMC Act, 2019 in the college does not have minimum required faculty, residents and clinical material including the facilities required to run an undergraduate MBBS course.

The explanation is not satisfactory and rejected. After due deliberations, the MARB of NMC has decided to cancel the Letter of renewal of permission granted for 250 MBBS seats, Post graduate seats in both Broad specialties and super specialty courses for the academic year 2021-22, with immediate effect from 18-04-2022. Also recommended to the National Medical Commission to cancel the recognition for the college including Under-graduate, Post Graduate - Broad and Super-Specialty courses.

Further actions will be as per section 26, and 38(1)(a) of the NMC Act, 2019 and U/s 8(3)(1)(a) of erstwhile MCI Act 1956.

Kindly acknowledge the receipt of this letter.

Medical Assessment & Rating Board (MARB) **National Medical Commission** 

#### Copy to:

- 1. The Secretary, Dept. of Health & Family Welfare, Govt. of Rajasthan, Room No. 5208, Govt. Secretariat, Main Building, Jaipur-302005, Rajasthan Email: phsrajasthan@gmail.com
- 2. The Director General, Director of Medical Education/Director Health Services, Govt. of Rajasthan, Jaipur Room No. 2024, Main Building Secretariat, Jaipur-302005 Email:commissioner.dme@rajsthan.gov.in, dydir.medicaledu@rajasthan.gov.n
- 3. The Registrar, Geetanjali University, Udaipur 313001, Rajasthan. contactus@geetanjalimedicity.com

Email:

- 4. The Secretary to the Govt. of India, Ministry of Health & Family Welfare, Nirman Bhawan, New Delhi-110011
- 5. The Assistant Director General (ME), Directorate General of Health Services, 352-A, 1, New Delhi -110077.
- 6. The Secretary, National Medical Commission, Pocket- 14, Sector 8, Dwarka, Phase- 1, New Delhi -110077.
- 7. The President, Under Graduate Medical Education Board, NMC.
- 8. DMMP, NMC.

9. Guard File.

S. Na	Subject		Requirement UG Old				Requirement PG				Surprise visit			Remarks / Any deficiency				
		(Prof+Asso, Prof +Asst Prof+Res/ Tutor)				(Prof+ Asso. Prof +Asst Prof+Res/ Tutor)				Date 24-02-2022			(NOT AVAILABLE)					
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	Clinical	Pathology	1	4	4	5	1	4+1	4+1	5	1	1	4	4	0	1	0	1
		Microbiology	1	2	4	4	1	1	2	4	1	0	1	0	0	1	1	4
		Forensic	1	1	2		1	2	5+1	5+1	2	2	.0	3	0	0	5+1	0+2
		PSM	1	2	5+1	5+1	1	8	15	8+16	5	2	3	0+0	0	1	5	8+0
	Clinical	General Medicine	1	7	8	8+16			7	4+8	4	1	1	1+0	0	0	2	3+0
		Pediatrics	1	3	4	4+8	1_	4	<del> </del>		1	0	2	0+0	0	1	0	0+0
		Dermatology	1	1	1	1+2	1	1	1	1+2	2	0	0	0+0	0	1	0	0+0
		Psychiatry	1	1	1	1+2	1	1	1	1+2		0	2	2+4	0	0	0	0+0
		Respiratory medicine	1	1	2	2+4	1	1	2	1+2	5	2	4	4+0	0	0	4	4+0
		General Surgery	1	7	8	8+16	1	8	15	8+16	6	0	2	0+0	0	3	3	5+0
		Orthopedics	11	4	5	5+10	1	4	5	5+10	2			<u></u>	0	0	0	0+0
		ENT	1	1	1	1+2	1	1	1	1+2	1	1	1 0	1+0	0	0	0	2+0
		Ophthalmology	1	1	2	2+4	1	1	2	2+4	4	0	1	0+0	0	0	0	0+0
		OBG	1	4	5	5+10	1	5	9	5+10	3	3	5	6+0	·	0	0	
		Anaesthesia	1	4	6	4+7	1	4+1	6+1	4+8	6	3	3	8+0	0	0	0	0+0
		Radio diagnosis	11	2	2	3	1	2+1	2+1	3+1	4	2	3	0+0	0	0	0	3+0
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				Surgeries Rad: XRay -100/Day USG-30/Day CT Scan- 10/Day MRI-5 / Day	5
3	Hospital	OPD	3 publications / in 3years /dept	Hospital 10 yrs standing, 1100 beds 100 /Day in major depts 50/Day minor depts	
		In-patients & Quality		60% IP at LOP 75% IP at recognition	
		Major Surgeries		3/D. 18/unit/week	, and the second
		Minor surgeries		6/D. 36/unit/week	
		Normal deliveries		42 normal deliveries incl. LSCS / week	
		Caesarian sections		-do-	
		Births Report		-do-	
		Deaths Report			***************************************

DEPARTMENTS, FACULTY, RESIDENTS / TUTORS, INFRASTRUCTURE AND HOSPITAL SERVICES
INCLUDING QUALITY CLINICAL MATERIAL FOR 250 ADMISSIONS

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