



राष्ट्रीय आयुर्विज्ञान आयोग
National Medical Commission
(Media / Publication Division)

PRESS RELEASE

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**National Medical Commission Launches E-Book: “Professional Conduct Review” –
Extracting Lessons from Case Archives**

National Medical Commission (NMC) is delighted to unveil its first publication, an E-Book titled “Professional Conduct Review – Lessons from Case Archives” by Ethics and Medical Registration Board (EMRB). The launch event took place on October 5, 2023, at the Board’s Conference Room in NMC, New Delhi, graced by the esteemed presence of Dr. B.N. Gangadhar, Hon’ble Chairman of NMC.

Accompanying Dr. Gangadhar were eminent figures including Dr. Aruna Vanikar, President of UGMEB; Dr. Vijay Ojha, President of PGMEB; Dr. Vijayendra Kumar, Member of UGMEB; Dr. J.L. Meena, Member of MARB; Dr. Vijaya Lakshmi Nag and Dr. Yogender Malik, Members of EMRB; Shri Pankaj Aggarwal, Director (IT & Coordination); Shri Shambhu Sharan Kumar, Director (UGMEB); Shri Aujender Singh, Deputy Secretary (PGMEB); and Ms. Purnima Tudu, Deputy Secretary (EMRB).

In the words of Dr. Yogender Malik, Editor of the booklet and Member of the Ethics and Medical Registration Board and Head Media Division at NMC “This pivotal E-Book comprises comprehensive case studies adjudicated by seasoned professionals in their respective domains. Drawing from real-life examples, it sheds light on professional errors and their consequences, offering valuable lessons to stakeholders, particularly medical practitioners. The aim is to enhance awareness, mitigate professional errors, and safeguard patients from potential ethical lapses.”

As an appellate body EMRB, NMC has been hearing cases of misconduct and passing judgments. The need to disseminate the learnings from the complaint cases against Doctors (RMPs) was felt right from the beginning. The thought was shared with the Board and a group of experts was formed. They worked very hard, going through hundreds of pages of each case,



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and summarizing them without losing the essence of the case and the message. There were apprehensions regarding the identity of doctor and patient, but anonymizing solved this problem.

It is very difficult for a patient to differentiate between ethics, conduct and negligence. Then there is the issue related to patient's understanding of constraints of the hospital system; they don't understand duty shifts of doctors and expect the same doctor to be available 24x7 for their patient, especially in corporate hospitals. The patients feel dejected when they don't find the behavior of doctor up to their expectations.

Doctors too feel that patients have no right to complain unless there is harm.

Apart from known causes of litigation against doctors like problems related to communication consent and medical records etc. a new problem faced is fixing responsibility when the treatment is by a team of doctors. A doctor may attend only for a consultation and will not own responsibility for the rest of the treatment protocol.

The problem of understanding with respect to differentiation of ethics, conduct and negligence exists even among experts. They sometime go too deep into legal aspects of ethical problems by citing earlier court cases, that essence of the problem at hand is lost.

About National Medical Commission (NMC)

The National Medical Commission (NMC) is the apex regulatory body for medical education and practice in India. Committed to upholding the highest standards of ethics and professionalism, the NMC plays a vital role in ensuring the competence and integrity of medical practitioners across the nation.

For more information about NMC, please visit [<https://www.nmc.org.in/>].

Yogender Malik

(Dr. Yogender Malik)
Member EMRB and Head Media Division